MMSW Claim Reporting

How to submit reports to MMSW

February 23rd 10 am – 12 pm





Webinar Protocol

Slides advance automatically

Questions during the webinar?

- Question box for questions/comments on webcast console
- You can submit your questions at any point during the presentation (which will run for approximately 2 hours) however questions will not be addressed until the Q&A section at the end of each scenario
- During the Q&A we will answer as many questions as possible
- All questions and responses will captured in a Q&A document to be posted on the MMSW website (this will include any questions we don't get to today)
- Once the webinar has ended, please send any follow up questions to the email address serviceprovider@multimaterialsw.ca
- This webcast itself will also be posted on the MMSW website, along with a copy of this presentation



Agenda

- Introductions
- Meeting purpose
- Reporting Obligations
- Introducing the WeRecycle reporting portal
 - Portal Features
 - Contact Management
 - Compiling and submitting your report
 - Managing and maintaining your account
- Recap and summary
- Next Steps

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• Support materials

Agenda cont.

- Submitting a Collection Report
 - MMSW Guidelines for Claim Reporting
 - Different collection scenario's
 - Scenario A Reports submitted by Local Government, First Nations or Regional Waste Authority (Collectors)
 - Scenario B Designate reporting on behalf of a Local Government, First Nations or Regional Waste Authority (Collectors)
 - Scenario C Shared collection routes on one collection vehicle
 - Scenario D Depot only collection routes
 - Question period will follow each scenario discussion



Introductions

- MMSW:
 - Kelly Goyer MMSW Field Services
- CSSA:
 - Chris Armeni Service Provider Reporting Lead
 - Nicole Griffith Project Lead
 - Kent Hollister National Supply Chain
 - Andrew Lee System Development Lead



Meeting Purpose

- Help you prepare for report submission on the MMSW online WeRecycle Reporting Portal, including:
 - What information and data you need to gather to complete your reports
 - How to submit reports to MMSW using the online WeRecycle Reporting Portal
 - How to manage your account
- Answer your questions during the Q&A section at the end of the presentation



Reporting obligations

Your reporting obligations include:

- 1. Information you report annually
- 2. Information you report quarterly:
 - Tonnes collected as of January 1st 2016
 - Tonnes rejected and shipped to end markets start date of TBD



Annual reporting includes:

- The number of households receiving curbside and multi-family building collection service of WPP
- The number of households without collection service but with access to depot collection service
- The population of each collection service area
- The number of material streams collected
- Frequency of collection service provided and type of set out container
- Location of depots



Quarterly reporting effective January 1

- Reporting can be completed at a frequency of your choosing but no less than quarterly:
- Tonnes of residential WPP collected from curbside and multifamily buildings
- Tonnes of residential WPP collected from residents at depots by collection service area



Quarterly reporting effective (Date TBD)

- Tonnes of residential WPP shipped to end markets by type of paper and by packaging
- Tonnes of residential WPP rejected by the end market including the reason for the rejection
- *Amount of revenue received for WPP shipped to end markets by type of paper and packaging
- *MMSW will work with LG/RWAs in Year 1 of the program to establish this reporting process



Reporting Obligations

 Today we are focusing on Quarterly Claim Reporting that is effective Jan 1st 2016



Introducing the WeRecycle Reporting Portal



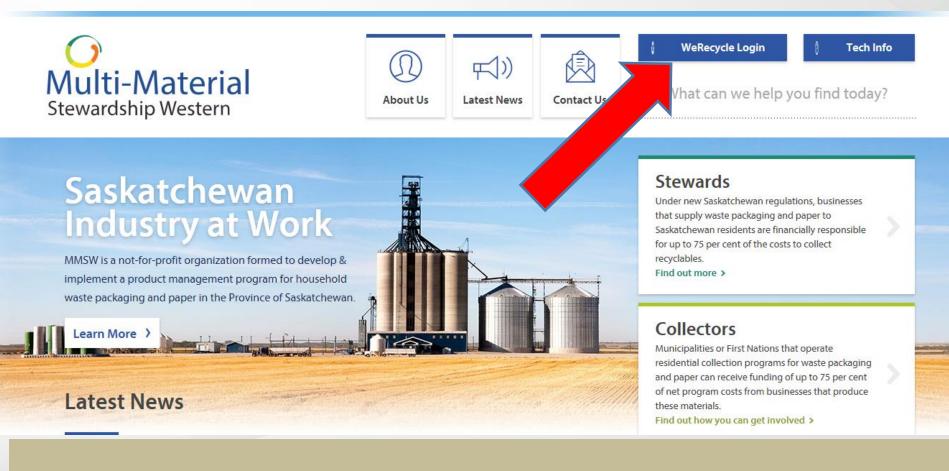


Introducing the WeRecycle Reporting Portal

- WeRecycle Reporting Portal enables you to submit online reports, streamlining the reporting process
- Is a web-based, user-friendly reporting tool to facilitate claim submission reporting
- Is accessible from any Internet connected computer



Introducing the WeRecycle Reporting Portal



Log on from home page of multimaterialsw.ca

WeRecycle Login Page

ML Stew

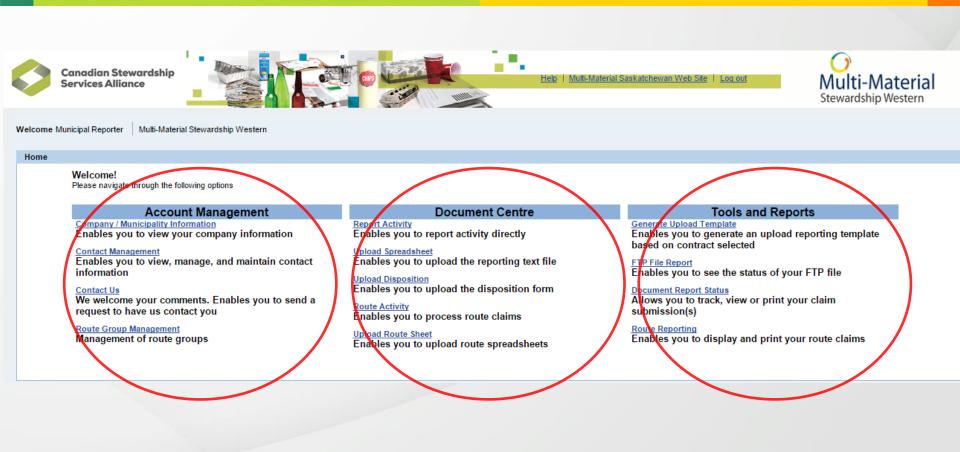
New Here? Register Now User ID * MUNIREPORTER! Password *

The Three Areas of the Portal that you will Use





WeRecycle Main Menu





Contact Management





WeRecycle Main Menu



Welcome Municipal Reporter Multi-Material Stewardship Western

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Home

Welcome! Please navigate through the following options

Account Management

Company / Municipality Information Enables you to view your company information

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Route Group Management Management of route groups

Document Centre

Report Activity Enables you to report activity directly

Upload Spreadsheet Enables you to upload the reporting text file

<u>Upload Disposition</u> Enables you to upload the disposition form

Route Activity Enables you to process route claims

Upload Route Sheet Enables you to upload route spreadsheets

Tools and Reports

Generate Upload Template Enables you to generate an upload reporting template based on contract selected

Enables you to see the status of your FTP file

Help | Multi-Material Saskatchewan Web Site | Log out

Document Report Status Allows you to track, view or print your claim submission(s)

Route Reporting Enables you to display and print your route claims



Contact Management

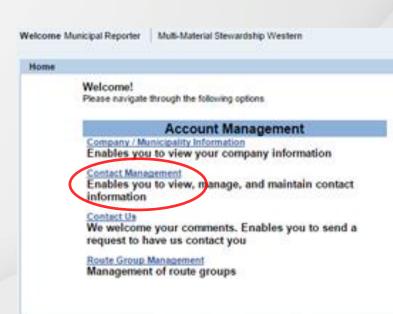
- Manage the roles of people in your organization that have access to the portal:
- 1. Primary Contacts can
 - Add/Delete/Update users
 - Submit reports
 - Review account status

2. Secondary Contacts can

- Submit reports
- Review account status
- 3. Billing Contacts can
 - Review account status
- 4. Report Recipients can

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— Receive reports submitted by others
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Document Centre - Reporting

How to submit your claim reports





Reporting Options





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Submitting a Collection Report

- Submitting a Collection Report
 - Different collection scenario's
 - Scenario A
 - Reports submitted by Local Government, First Nations or Regional Waste Authority (Collectors)
 - Scenario B
 - Designate reporting on behalf of a Local Government, First Nations or Regional Waste Authority (Collectors)
 - Scenario C Shared collection routes
 - Scenario D Depot only collection routes



Data you need to report

- Contract number
 - "470000xxxx"
 - As recorded on your signed Services Agreement
- Document number
 - Unique number representing your scale ticket
- Valuation type
 - Example Inteserv, Depot
- Service date

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- When the collection was performed
- DDMMYYYY

Delivery date

- Date materials were delivered to the destination site
- Originating site name & postal code
 - Service area where the WPP is collected from
- Destination site name & postal code
 - Location where the WPP has been delivered to
- Material description
- Reporting actual tonnage (Kg's)

Submitting a Claim

- You have two main options in how you choose to submit your reports:
 - 1. Direct Data Entry into the Portal
 - Single claim against a single collection site
 - 2. Excel Spreadsheet Upload



Choosing the method you report

- The reporting method you select will largely depend on:
 - The number of claims you make
 - The frequency you plan on reporting
- If you are planning to report daily or weekly
 - method 1 Direct Data Entry will be most suitable
- If you plan to report large quantities of data on a less frequent basis (e.g. monthly)
 - method 2 Excel Spreadsheet Upload will be most suitable



1. Direct Data Entry into the Portal

Reporting a single claim against a single collection site





SCENARIO A

Reporting Options



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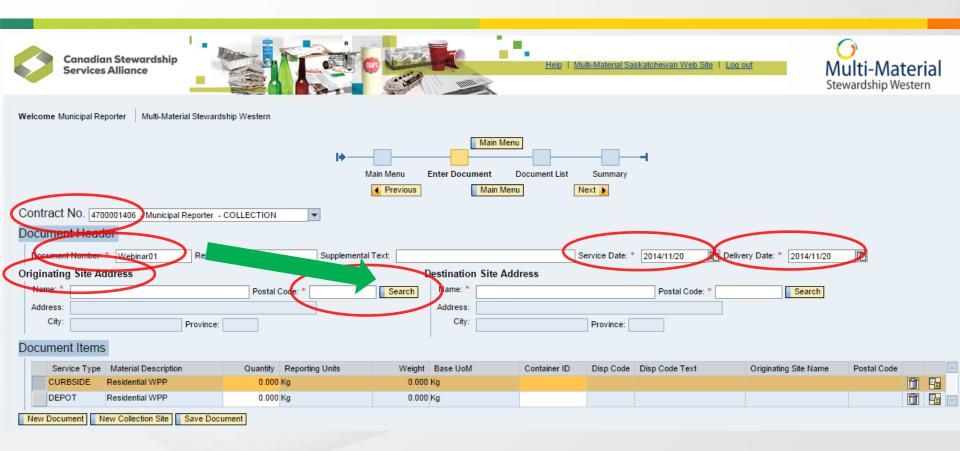
Route Reporting

Enables you to display and print your route claims



Report Activity – Direct Input

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The contract number is your services agreement number

The document number is your weigh scale ticket number

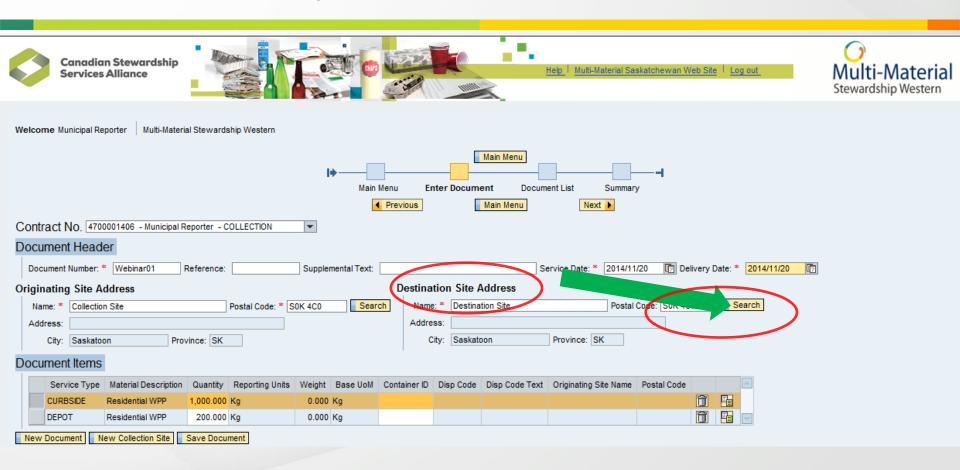
Enter the Originating Site Address

Canadian Stewardship Services Alliance			Help Multi-Ma	iterial Saska	atchewan Web	Site Log out	Multi-Material Stewardship Western
Welcome Municipal Reporter Multi-Material Stewardship \	Western Originating Site Address Search]	
	Site Address Search						
	Name	Postal Code	City	Province	Site 🔄		
	Collection Site	S0K 4C0	Saskatoon	SK	345034		
Contract No. 4700001406 - Municipal Reporter - COL							
Document Header							
Document Number: * Webinar01 Reference:						/ Date: *	
Originating Site Address							
Name: * * Collection* Po						Search	
Address:							
City: Province:							
Document Items							
Service Type Material Description Quantity R							
CURBSIDE Residential WPP 0.000 Kg							
DEPOT Residential WPP 0.000 Kg							
New Document New Collection Site Save Docume							
				OK	Cancel		
				UK			



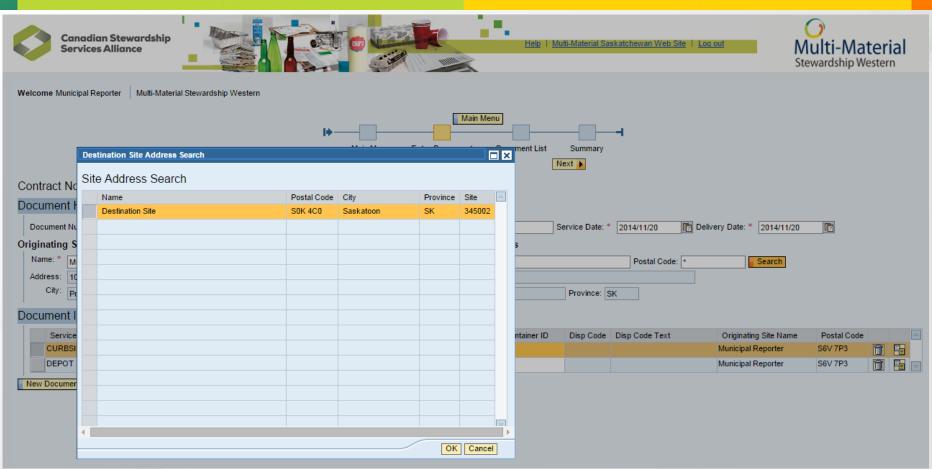
You can search for the addresses. If you do not see the address presented here, you will need to contact serviceprovider@mutlimaterialsw.ca

Report Activity – Direct Input





Enter the Destination Site address





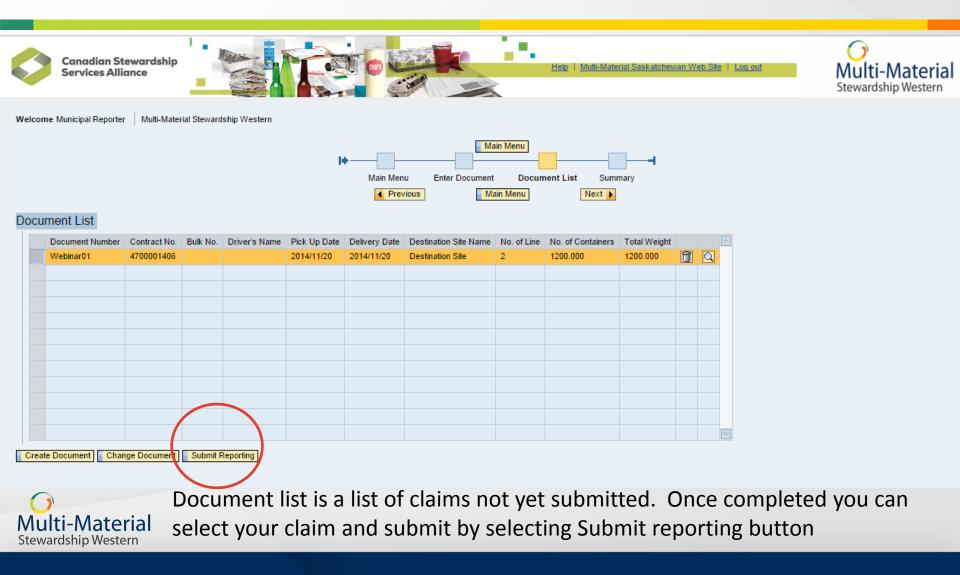
You can search for the addresses. If you do not see the address presented here, you will need to contact serviceprovider@mutlimaterialsw.ca

Enter the material weights

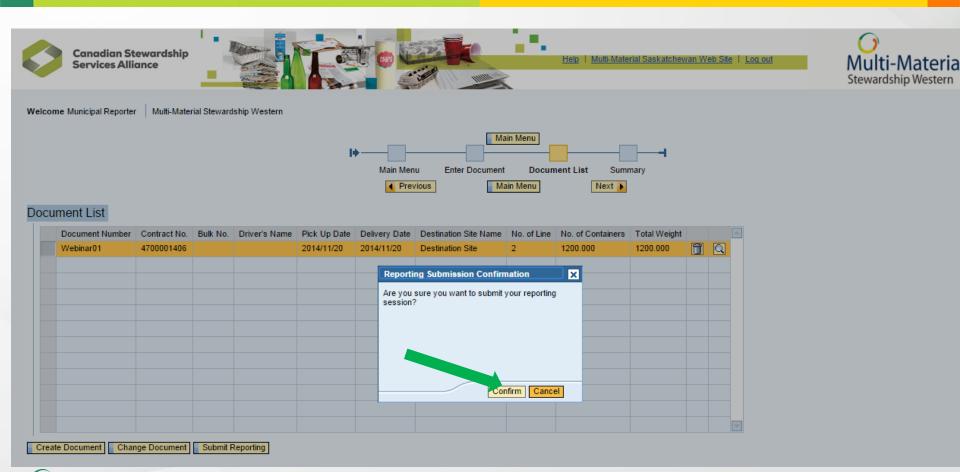


REMEMBER TO SAVE – MMSW cannot retrieve your documents for you. If lost or timed out you must Re-enter your data

Report Activity – Direct Data Entry – Saved on the Portal



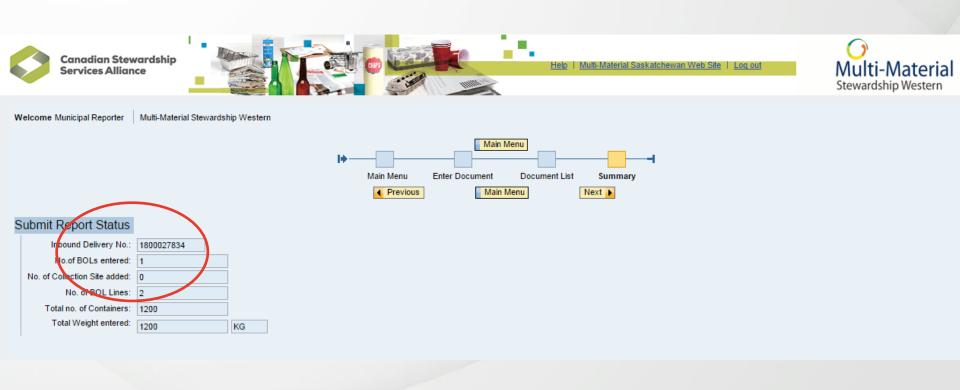
Report Activity – Direct Data Entry – Confirm your submission



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Report Activity – Direct Data Entry – MMSW has received your claim submission





2. Excel Spreadsheet Upload

Report activity by uploading a spreadsheet with all your data on





Spreadsheet Upload Report

 If you have large amounts of data to report, and report on a less frequent basis, you may find it easier to upload an Excel document containing all of your data – the portal will use this to create a claim submission



Reporting using the Upload Template



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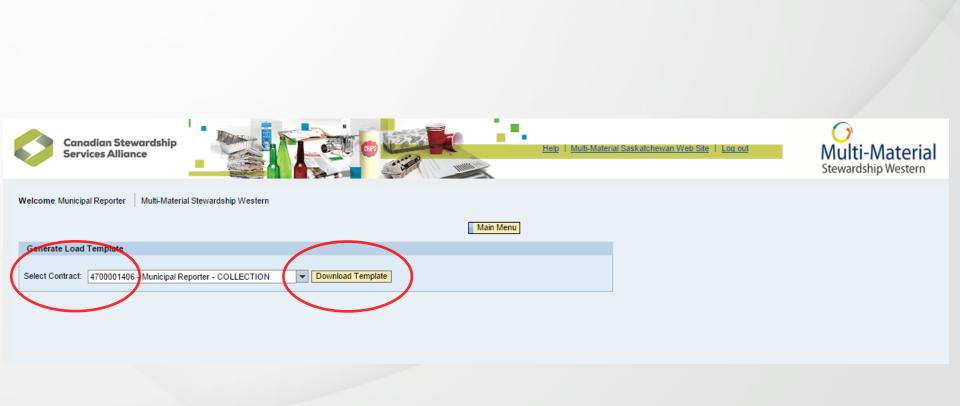
FTP File Report Enables you to see the status of your FTP file

Document Report Status Allows you to track, view or print your claim submission(s)

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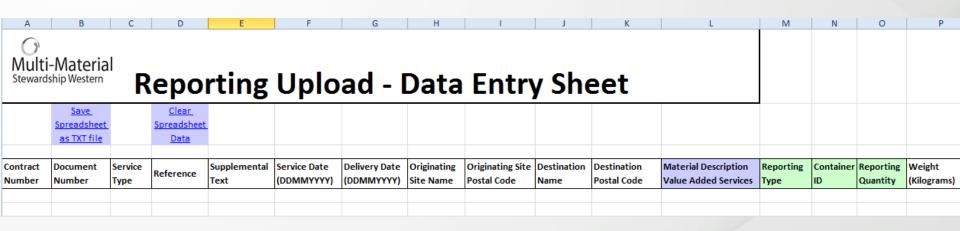


Generate Spreadsheet Upload





Report Activity – Spreadsheet



	Material		Re	porti	ng Up	oload	- Data	Enti	ry Sheet						
	<u>Save</u> Spreadsheet as <u>TXT file</u>	\mathcal{I}	<u>Clear</u> Spreadsheet Data												
I 1		Service Type	Reference	Supplemental Text		Delivery Date (DDMMYYYY)	Originating Site Name	Originating Site Postal Code	Destination Name		Material Description Value Added Services		Container ID		Weight (Kilograms)
4700001386	Test1	INTSERV			19/02/2016	19/02/2016	Village of AnyCity	S2V 1A2	AnyHauler Name -Regina	SOC 1A0	Residential WPP	Kg		250	250



Reporting using the Upload Template



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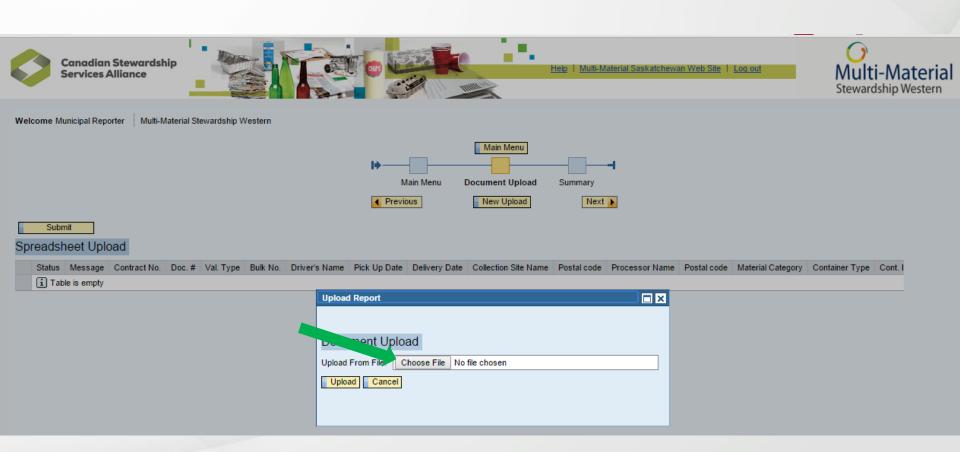
Enables you to see the status of your FTP file

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Report Activity – Spreadsheet





Report Activity – Spreadsheet





Report Activity – Spreadsheet Upload – MMSW has received your claim submission





Receive record of report from the WeRecycle Reporting Portal

- Once you have submitted your claim, the portal will create a record of the claim in PDF format and email it directly to for your review and records
 - You will receive two documents 1) Claims summary document, and upon approval, 2) Purchase Order
- Immediate acknowledgement/email notifications
 - Your primary and secondary contacts will also receive an email from <u>serviceprovider@multimaterialsw.ca</u> confirming the receipt of your claim
- These PDFs are available at any time to review and
 print in the portal Account Management section
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Claim Summary PDF

Stewardship Western

O Multi-Material Stewardship Western	MULTI-MATERIAL 321 4th Avenue N SASKATOON SK CANADA			ERN INC.			02	Page 2/22/2016	1 of 1 16:02:35
Billing Address						Claim	S	umm	nary
MULTI-MATERIAL STEWARDSHIP WESTERN INC.				Document Title	•				
321 4th Avenue North, Lower Level SASKATOON SK S7K 2L8				Claim Summary Approval Date	1800027834 11/21/2014				
Vendor Address				Vendor Number	344980				
Municipal Reporter				Terms of payme	nt Net due in 30 days				
1084 Central Avenue PRINCE ALBERT SK S8V 7P3									
Document From Item Number Ref.	Material Description	Reported Quantity	UON	Weight I (KG)	Service Area or Dep Receiving Facility		rice/L	Jnit	Amount
00010 Webinar01 CURBSIDE	Residential WPP	1,000.0	Kg	748.64	Municipal Reporter	0.0	000/1	KG	0.00
0.18 % IC&I applied for a reduction o	f 1.37 Kg				Destination Site				
	Residential WPP	200.0	Kg	120.00	Municipal Reporter	0.0	000/1	KG	0.00
20.00 % IC&I applied for a reduction	of 30.00 Kg		To	ital net value ex	Destination Site Cl. tax. CAD				0.00
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Tools and Reports

Review, track or print claim reports







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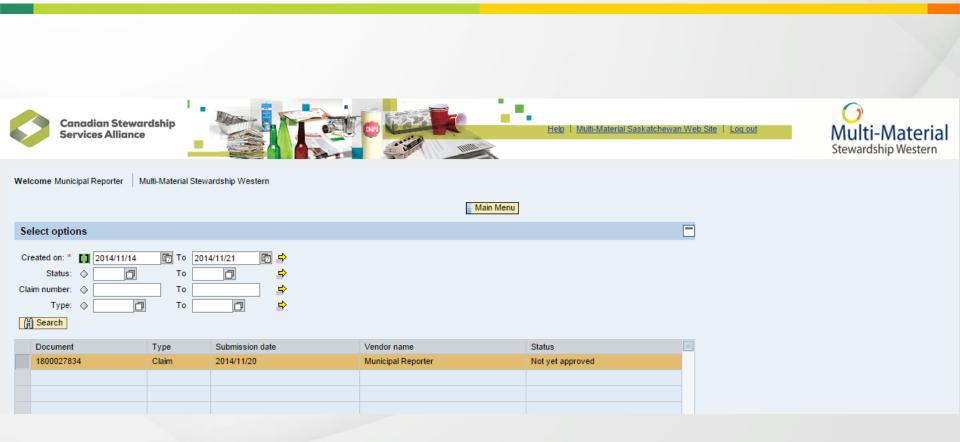


Tools and Resources Section – Account Status

- In the Tools and Resources section of the reporting portal you can:
 - Access submitted Claim Reports
 - View claim approval status

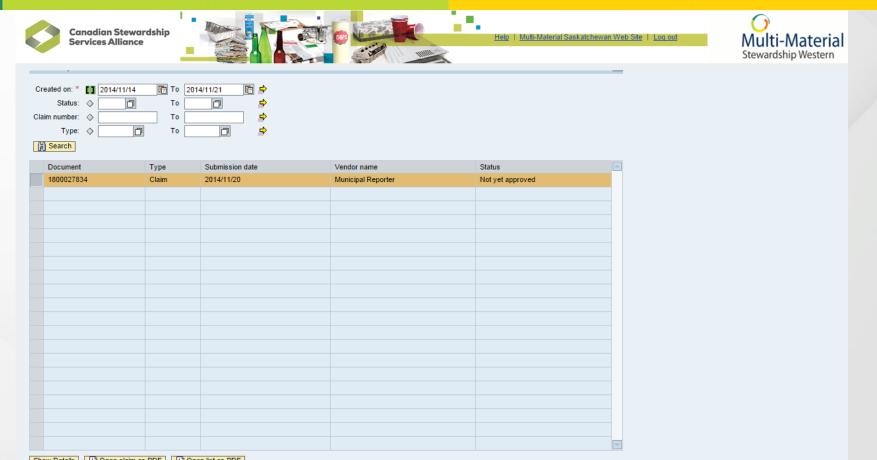


Account status - overview





Account Status - overview



Show Details Open claim as PDF Open list as PDF



Account Status – detailed view



Claim 1800027834 Net Value 120.00 Status Not yet approved

Back

Ite	em	Doc. Num.	Reference	Description	Quantity	Unit	Gross weight	Processing Site Name	Collection Site Name	Net Price	Price Unit	Net Value	Currency	Fuel Surch. %	Fuel Surch. Amt.	Non-Member %	Non-Member Weight	ICI %	ICI Weight 🔄
00	00010	Webinar01		Residential WPP	1,000.000	Kg	748.635	Destination Site	Municipal Reporter	100.0000	1,000	100.00	CAD	0.000	0.00	25.000	250.000	0.182	1.365
00	00020	Webinar01		Residential WPP	200.000	Kg	120.000	Destination Site	Municipal Reporter	100.0000	1,000	20.00	CAD	0.000	0.00	25.000	50.000	20.000	30.000
																			



Viewing your Claim

Multi-Material Stewardship Western	MULTI-MATERIAL 321 4th Avenue N SASKATOON SK CANADA							6 16:02:35
Billing Address	1					Claim S	um	mary
MULTI-MATERIAL STEWARDSHIP WESTERN INC.			6	Document Title				
321 4th Avenue North, Lower Level				Document Hue	;			
SASKATOON SK S7K 2L8			•	Claim Summary	1800027834			
	7		4	Approval Date	11/21/2014			
Vendor Address			· ا	Vendor Number	344980			
Municipal Reporter			-	Terms of payme	nt Net due in 30 days			
1084 Central Avenue PRINCE ALBERT SK S6V 7P3								
	J		L					
Document From	Material Description	Reported	L	Weight				
	J Material Description	Reported Quantity	υом	Weight (KG)	Service Area or Depo Receiving Facility	t Price/	Unit	Amoun
	Material Description			(KG)				Amoun
ltem Number Ref.	Residential WPP	Quantity		(KG)	Receiving Facility	Price/		
Item Number Ref. 0010 Webinar01 CURBSIDE 0.18 % IC&I applied for a reduction of 0020 Webinar01 DEPOT	Residential WPP of 1.37 Kg Residential WPP	Quantity	Kg	(KG) 748.64	Receiving Facility Municipal Reporter	Price/	KG	
Item Number Ref. 0010 Webinar01 CURBSIDE 0.18 % IC&I applied for a reduction of	Residential WPP of 1.37 Kg Residential WPP	Quantity 1,000.0	Kg	(KG) 748.64	Receiving Facility Municipal Reporter Destination Site	Price/ 0.0000/1	KG	0.00
tem Number Ref. 0010 Webinar01 CURBSIDE 0.18 % IC&I applied for a reduction of 0020 Webinar01 DEPOT	Residential WPP of 1.37 Kg Residential WPP	Quantity 1,000.0	Kg Kg	(KG) 748.64	Receiving Facility Municipal Reporter Destination Site Municipal Reporter Destination Site	Price/ 0.0000/1	KG	0.00
Item Number Ref. 0010 Webinar01 CURBSIDE 0.18 % IC&I applied for a reduction of 0020 Webinar01 DEPOT	Residential WPP of 1.37 Kg Residential WPP	Quantity 1,000.0	Kg Kg	(KG) 748.64 120.00	Receiving Facility Municipal Reporter Destination Site Municipal Reporter Destination Site	Price/ 0.0000/1	KG	0.00

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Reporting and Payment

- Although the Services Agreement stipulates that you must report quarterly, you are welcome to report more frequently if you want
- Fixed payment per household served payment will be net 30 days following each calendar quarter
- Municipalities signing an agreement after program launch will be eligible for payment beginning the first of the month following the execution of an agreement
- Local governments & RWAs that have not yet submitted their outstanding information by March 31st, 2016 will not be eligible for payment beginning January 1st, 2016



Next Steps





Next Steps – User Id

- You will need to contact the Service Provider Team advising us:
 - Your assigned contacts & provide us their contact details
 - First and last name, email, contact #'s
 - Primary contact, billing contact & report recipients
- A User ID and Password to access the portal is supplied by the Service Provider Team
 Please email us contact information to serviceprovider@multimaterialsw.ca
 Or call 1-855-886-4558





• Please ensure you have submitted your EFT form accountspayable@multimaterialsw.ca.

• The WeRecycle reporting portal is available for reporting 24/7



Recap and Summary





Recap and summary

- Now you know how to submit reports to initiate your payment.
- Please ensure you are gathering your quarterly and annual data in preparation to meet those reporting obligations:
 - Quarterly you need to report:
 - KG shipped to end markets, kg rejected and revenue earned by paper and packaging material type
 - Annually:
 - Population served by household count by channel,
 - location of depots, materials collected

Recap and summary cont.

- You have two different ways to enter your data direct data entry/ spreadsheet upload
- The reporting process consists of three stages:
 - Entering data (reporting)
 - Reviewing data (review claim)
 - Submitting report, accessing a record of that report, and tracking account status (account management)



Support Materials





Support Materials

- A copy of this webinar, the presentation, and a Q&A document from this webinar will be available on the MMSW website
- MMSW has developed a User Guide for the WeRecycle Reporting Portal
- The User Guide provides:
 - Step by step instructions on submitting a report
 - Explanations on portal features and how they can be used to your benefit



Support Materials cont.

- Supported Browsers:
 - Microsoft Internet Explorer 9.0 and 10.0
 - Apple Safari
 - Google Chrome
 - Firefox

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- WeRecycle technical requirements & information
 - <u>www.mmsk.ca/werecycle-technical-requirements-information/</u>



Support Materials cont.

• If at anytime you have a question or need assistance with submitting a report or using the reporting portal, you can contact your support team:

serviceprovider@multimaterialsw.ca



Questions





Scenario A

Reports submitted by a Local Government, First Nations or Regional Waste Authority (Collectors) – Quarterly reporting





Data you need to report - Quarterly

- Contract number
 - "470000xxxx"
 - Refer to your Signed Services Agreement
- Document number
 - Unique number representing your scale ticket
- Valuation type
- Service date
 - When the collection was performed
 - DDMMYYYY

- Delivery date
 - Date materials were delivered to the destination site
- Originating site name & postal code
- Destination site name & postal code
- Material description
- Reporting actual tonnage (Kg's)



Scenario B

Designate reporting on behalf of a Local Government, First Nations or Regional Waste Authority (Collectors) – Quarterly reporting





Data you need to report - Quarterly

- Contract number
 - "470000xxxx"
 - Refer to your Signed Services Agreement
- Document number
 - Unique number representing your scale ticket
- Valuation type
- Service date
 - When the collection was performed
 - DDMMYYYY

- Delivery date
 - Date materials were delivered to the destination site
- Originating site name & postal code
- Destination site name & postal code
- Material description
- Reporting actual tonnage (Kg's)



Data you need to report - Quarterly

- To submit a report you will need to know
 - Require a contract number per Local Government, First Nations or RWA
 - Communicated to you by the local government
 - Reports to be submitted per Local Government, First Nations or RWA contract



Scenario B - Designate reporting on behalf of a collector

Questions





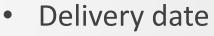
Scenario C Shared collection routes – Quarterly reporting





Data you need to report – Quarterly

- Contract number
 - "470000xxxx"
 - Refer to your Signed Services Agreement
- Document number
 - Unique number representing your scale ticket
- Valuation type
- Service date
 - When the collection was performed
 - DDMMYYYY



- Date materials were delivered to the destination site
- Originating site name & postal code
- Destination site name & postal code
- Material description
- Reporting actual tonnage (Kg's)



Guidelines for Claim Reporting on Shared Collection Routes

 The following guideline is intended for a Local Government, First Nations or Regional Waste Authority (Collectors) participating in the MMSW program that shares a collection route with one or more Collectors and requires instruction on how to determine the quantity of WPP to be reported to MMSW. This information can be used by the Collector or can be shared with the Collector's reporting delegate if one has been assigned.



Determining Collector's portion of residential WPP

- Tonnage reported should be determined by pro-rating the total collected WPP weight based on the number of households in the collection area serviced on the shared route.
- In order to calculate a community's weight on a shared route, the following information is required:
 - Total # of Households and # of ICI locations in the collection service area on the shared route
 - Total # of Households on the shared route, including ICI stops
 - Total KG collected on the shared route
- A Collector's reported tonnage to MMSW will be based on the percentage of households for the overall route.



Determine Collector's share of collected WPP - EXAMPLE

• Step 1 Determine Collector's share of collected WPP

# of Households on the shared route	957
Total Households and ICI locations for service area	1,000
Total Households and ICI locations for all service areas on the shared route	13,000
Collector's share of WPP (1,000 ÷ 13,000)	7.69%



Determine Collector's share of collected WPP - EXAMPLE

Step 2 Calculate Collector's WPP weight

Total WPP collected on the shared route1,495,000.00 KGTotal weight to report for the Collector
(7.69% x 1,495,000)114,965.50 KG

In this example, a Collector would report **114,965.50 KG** to MMSW.



Handling ICI on Shared Routes

- Should a collection area also include WPP collected from Industrial, Commercial and Institutional (ICI) sources, these are automatically accounted for in the WeRecycle portal using the ICI amount declared in the Collector's Services Agreement.
 - As ICI amounts are specific to each collector, deductions are taken after report submission(s) are received in the WeRecycle system and are reflected on the quarterly Claim Summary Report issued by MMSW.
 - Deductions should not be taken against the calculated WPP for a collection area.



Questions





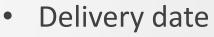
Scenario D Depot only collection routes – Quarterly reporting





Data you need to report - Quarterly

- Contract number
 - "470000xxxx"
 - Refer to your Signed Services Agreement
- Document number
 - Unique number representing your scale ticket
- Valuation type
- Service date
 - When the collection was performed
 - DDMMYYYY



- Date materials were delivered to the destination site
- Originating site name & postal code
- Destination site name & postal code
- Material description
- Reporting actual tonnage (Kg's)



Determine Collector's share of collected WPP

- Two further scenario's to be considered:
 - Collection vehicles with on board truck scales
 - Collection vehicles **without** on board truck scales



Scenario D - Depot only collection routes

Collection vehicles <u>with</u> on board scales

- Record each pick up location details (i.e. name and address) and associated scale weigh
 - Other information to capture:
 - Truck number
 - Date of pick up service
- Report the individual depot location's weight to MMSW
- Capture only the MMSW partner tonnages and report these tonnages to MMSW



Collection vehicles <u>without</u> on board scales MMSW only

- Collection vehicles without on board truck scales
 - Record each pick up location details (i.e. name and address)
 - Other information to capture:
 - Total number of Households serviced by each depot
 - Truck number
 - Date of pick up service
 - Tipping date and location
 - Determine the Total Weight for MMSW tonnage only exclude ICI and non-MMSW pick up locations
 - Calculate the tonnage per pick up location based on serviced MMSW households
 - Report the calculated tonnages to MMSW



Collection vehicles without on board scales

- Calculate the tonnage per collection stop
 - Sum total number of HH's and their percent contribution
 - Exclude non-MMSW tonnage

Location Stop	HH count	% contribution to Total	Total Weight 9,000 Kg (Total weight multiplied by each depot's percent)
Depot 1	500	50% (500 divided by 1000)	9,000 X 0.5 = 4,500 kg
Depot 2	200	20% (200 divided by 1000)	9,000 X 0.02 = 1,800 kg
Depot 3	300	30% (300 divided by 1000)	9,000 X 0.03 = 2,700 kg
Total	1,000		

Scenario D - Depot only collection routes

Multi-Material Stewardship Western

Questions





Multi-Material Stewardship Western (MMSW)

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