

# SERVICES AGREEMENT KEY OBLIGATIONS



#### COLLECTION

Curbside or depot collection of residential recyclable paper. carboard, glass, metal, and plastic as defined by the program plan.



### **PROCESSING**

Ensure your material is delivered to a processing facility.



- · Contamination
- · Stockpiling
- · Landfilling



## **MARKETING**

Ensure your material is sold to an end user for manufacture into something new



## **REPORTING**

Collect key performance metrics and report them to MMSW on a quarterly and annual basis. Collect information such as:

#### QUARTERLY

- · Weights of different materials collected

#### ANNUALLY

- · Greenhouse gas emissions
- · Number of households in service area
- · Material sold to end markets · Structure and design of recycling program



## **RESIDENT EDUCATION CAMPAIGNS**

Keep residents informed of how to participate in the program, and communicate issues and successes to them.